HMO Orientation

SMR, Carestream, Webstro, Merlin:

- *Monash switched to an Electronic Medical Record in July 2019 for all inpatient documentation. Prior to this we used paper charts and multiple computer systems to display information. You will need to access these systems for certain patient records.*
- *All of these systems are accessible on any Monash Desktop and through the clinical portal.*

Scanned Medical Records (SMR)

Documentation

Scanned Medical Records (SMR) contains scanned copies of all paper-based documentation made for every patient.

Documentation found in SMR:

- Legal documentation.

- Outpatient Clinic notes & correspondence letters. Outpatient clinics do not document on EMR.

- Community services notes.

- Diagnostic tests - ECGs, ECHO reports, external pathology, etc.

- ED & Inpatient notes of patient admissions prior to the rollout of EMR in July 2020.
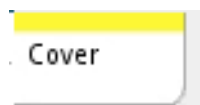
NB. Any form that requires a physical signature, i.e. every consent form, is still completed on paper and must be scanned to SMR.

Outpatient Referrals

Most referrals to Monash outpatient clinics can be made via SMR.

- Go to the Cover tab.

- Click 'Submit Internal Referral' and fill out the referral form.
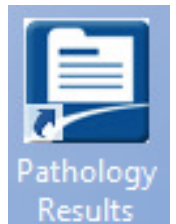
- If the specialty you are looking for is not here, you may have to fill out a paper form and fax it to outpatients.

Webstro Pathology Results

Webstro contains all of a patient's pathology results ever performed in a Monash lab. Pathology results since July 2019 can also be found on EMR.

Webstro is useful for checking historical results, and preliminary reports not yet published to EMR – e.g. histopathology reports.

Carestream Vue Motion

Carestream is the system used to view radiology images and reports.

Radiology reports since July 2019 can also be found on EMR. For older reports you will need to access caresteam.

Images can only be viewed on Carestream.

Merlin Map

Merlin Map was the system used to create outpatient and discharge prescriptions prior to EMR. You may be required to use Merlin if you are working in Outpatient Clinics.