# **JMS Orientation 2022**

Natalie van Goethem, Director Medical Workforce



Monash Doctors Workforce Team Expectations Rosters **Getting Paid Finding Information Secondments** 

Natalie van Goethem, Director Medical Workforce



#### **Monash Doctors Workforce Team**

- Junior and Senior Medical Staff recruitment
- Appointments (classification/notification etc)
- Rotation and roster allocation
- After hours roster management
- Administrative orientation
- Roster development and rostering
- Leave cover allocation
- Timesheet and pay issues
- Feedback meetings and sessions with HMOs



#### Introducing our Team

- Dr Anjali Dhulia Chief Medical Officer (CMO)
- Dr Jason Goh Director Medical Services (DMS)
- Dr Anand Ponniraivan Director Medical Services (DMS)
- Rosemary McKemmish Wellbeing Officer





#### **Junior Medical Staff Recruitment Team**

- Jade Channell, Team Leader
- Milijana Gligorevic, Recruitment Coordinator
- Amy MacAndrew, Recruitment Coordinator
- Monique Moretti, Recruitment Coordinator





#### **Junior Medical Staff Operations Team**

- Maria Phillips, Senior Operations Coordinator
- Clea Schafer, Senior Operations Coordinator
- Jade Stevens, Operations Coordinator
- Tanya Pikines, Operations Coordinator
- Preeti Virk, Operations Coordinator
- Nicky Efron, Operations Coordinator
- Michele Ah-Fat, Operations Coordinator



## **Expectations of Junior Medical Staff**





- In addition to your usual day to day shifts, you are responsible for knowing when you are on call and when you are rostered for after hours shifts.
- Never assume previous patterns will continue they often change due to roster requests or service delivery changes
- Always review your roster and ensure you advise your Roster Coordinator (within Monash Doctors Operations) if there are any anomalies'
- Show kindness and compassion to your colleagues in Monash Doctors Workforce when you are called after hours for on call activation or sick leave resolution

#### **Junior Medical staff rosters**

- HMO rosters are generally rostered 76 hour fortnights and Registrar rosters are generally 86 hour fortnights (including 10 hrs training time)
- Rosters are published two weeks prior to the commencement of each term on R Drive
- Email notification from MDW coordinator with administrative orientation
- Roster shifts accepted by utilised Roster Shift Swap (subject to approval)
- Roster requests accepted (6 weeks prior to roster period subject to approval)
- Roster is uploaded to Kronos must match what you actually worked



### **Sample Roster**

Job / Role Pager No			Employee Name Employee No		] [F	Rostered shift times								
	-IMS Surgical Roster - MMC Clayton Term 5 - From 13th November 2017 to 4th February 2018 KEY Training Time is 1sted on rosters. Training time is for Registrars ONLY. Example: trg_5_0800 means training time_for 5 hours duration_starting at 0800 It is in this format for KRONOS purposes								LY. rting at 0800					
Roster Managed	by : Monash Docto	rs Workforce (Co-	Ordinato	r : Nicola La	wrence - LonashDoctors_Operatio	ns@monashl	ealth.org)							
Week 10			+			<b>↓</b>								
ROLE			PAGER No	Cost Centre	Name	Employee No	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	OnCall/Workrule Code
DATE							15/01/2018	16/01/2018	17/01/2018	18/01/2018	19/01/2018	20/01/2018	21/01/2018	
INTERNS														
INTERN EVENING, WE	EE KEND AND PUBLIC HO	LIDAYS COVERS (Ge	n Surg, Up	per GI, Breast,	Colorectal, Plastics) AND MUST CARRY	PAGER NO. 497	- PAGER TO BE PI	CKED UP AND RET	URNED TO 33S MEE	TING ROOM AT T	HE END OF EACH SH	FT		
	+						menn Pattern 4							
Clayton Upper GI Surg	gery Intern #1		716	P0917	Dr Sean KEMPSTER	626196	1400-1700	1400-1700		1400-1700	0730-1500	0800-1200 A & B WR	0800-1200 A & B WR	
Clayton General Surg	ery Intern After Hours/We	eekends	4975	P0917		626196	1700-2130	1700-2130		1700-2130				
Clayton Upper GI Surg	gery Intern #2		654	P0917	Dr. Grace XAB	626141	0700-1630	0700-1630 AM-Wards	0700-1630	0700-1630				
Clayton General Surg	ery Intern After Hours/We	eekends	4975	P0917		626141								
Clayton General Surg	ery Intern #1 - (HPB)		581	P0917	Dr Alexandra GRO\/ES	626114	0700-1630	0700-1630	0700-1630	0700-1630				
Clayton General Surgery Intern After Hours/Weekends 4975 P0917		P0917		626114										
Clayton General Surgery Intern #2 - (HPB)			131	P0917	Dr Patrick I FUNG	626183		1400-1700	1400-1700	1400-1700	0730-1500			
Clayton General Surgery Intern After Hours/Weekends		eekends	4975	P0917		626183		1700-2130	1700-2130	1700-2130			0730-1600	
Clayton General Surg	ery Intern #3 - (ASU)		4518	P0917	Dr Hugh GAO	626146	1400-1700	1300-1800	1400-1700		1400-1700			
Clayton General Surg	ery Intern After Hours/We	eekends	4975	P0917		626146	1700-2130		1700-2130		1700-2130			
Clayton General Surg	ery Intern #4 - (ASU)		4578	P0917	Dr Udit THAKUR	627589	0700-1500	0700-1500	0700-1500	0700-1500	0700-1500			
Clayton General Surg	ery Intern After Hours/We	eekends	4975	P0917		627589						0730-1600		

#### **Overtime**

- Rostered overtime is automatically paid in your KRONOS timecard
- Un rostered over time (additional hours) requires completion of the 'Additional hours form' and be authorised by the Unit Director / Consultant.
- Where you have performed overtime due to a demonstrable clinical need and authorisation could not reasonably be made in advance, you may claim for retrospective authorisation of overtime (no later than the completion of that pay fortnight).
- The claim must be reviewed by the relevant Program Director, within 14 days
  of the claim being submitted, and authorised if it is deemed to be due to
  demonstrable clinical need.
- Authorised forms to be provided to Monash Doctors Workforce Operations

#### **Personal leave**

When reporting sick, you must:

- Notify your Unit Director / Consultant on call
- Advise your Registrar
- Notify the Monash Doctors Roster Coordinator
  - This ensures your roster and Kronos is updated
- If After hours, notify as soon as practicable
  - Minimum 2 hours prior to shift commencement, longer for night shift
- A medical certificate is required if:
  - Sick leave is more than one day
  - Sick leave is next to or on a public holiday, weekend, annual leave or run of days off
- On call shifts are treated the same as rostered shifts you must advise if you are unable to fulfil your responsibilities as early as possible





#### On Call

When on call, you **must**:

- Be able to attend work within 1 hour
- Be in a fit state to work (not under influence of alcohol or unprescribed drugs)
- Be available / contactable phone switched on at all times
- On call for ALL sites and units to cover unexpected vacancies



# **Getting Paid**



#### Pay Day – H Pay Run (fortnightly)



- You <u>must</u> check and approve your timecard in Kronos every fortnight – Deadline for sign off is 11am Monday (after the end of the pay fortnight)
- Your pay slip is available on Employee Self Service (ESS)
- Check your payslip to ensure your pay is correct, if not, contact your Operations Coordinator managing your roster.









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#### **KRONOS – Desktop Log on**







### **KRONOS – Desktop Timecard View**

Manager Workspace
 Manager Workspace

	• • • • • • • • • • • • • • • • • • •								
						Time Period	Current Pay Period	Show All Home	Locations 🚽
My Timecard									
Current Pay Period				Refresh	Save	More 👻			
Date	Schedule	Pay Code	Amount	In	Out	Transfer	Shift	Daily	Period
Mon 01/1	8:30-17:00	StopPayFromSchedule	1.0 🗩	8:30			0.0	0.0	0.0
Tue 02/1	8:30-17:00			8:30	17:00		8.0	8.0	8.0
Wed 03/1	8:30-17:00			8:30	17:00		8.0	8.0	16.0
Thu 04/1	8:30-17:00			8:30	17:00		8.0	8.0	24.0
Fri 05/1	8:30-17:00			8:30	17:00		8.0	8.0	32.0
Sat 06/1								0.0	32.0
Sun 07/1								0.0	32.0
Mon 08/1	8:30-17:00			8:30	17:00		8.0	8.0	40.0
Tue 09/1	8:30-17:00			8:30	17:00		8.0	8.0	48.0
Wed 10/1	8:30-17:00			8:30	17:00		8.0	8.0	56.0
Thu 11/1	8:30-17:00			8:30	17:00		8.0	8.0	64.0
Fri 12/1	8:30-17:00			8:30	17:00		8.0	8.0	72.0
Sat 13/1	1			1	4		4	0.0	72.0
Sun 14/1								0.0	72.0
Rostered sh	lift pattern						Total shift hours	Cum	Jative
time	es		Actual start	time A	Actual finish time		worked (actual)	Fortnigr	ntly Iotal
	° I							no	urs



### **KRONOS – Desktop Approving the timecard**

🏦 Manager Workspace 🛛 🕘

Employee Workspace

Time Period Current Pay Per

My Timecard						
Current Pay Period				Refresh	Save Cancel M	Approve
Date	Schedule	Pay Code	Amount	In	Out	Remove Approval
Mon 01/1	8:30-17:00	StopPayFromSchedule	1.0 🗩	8:30		Add Bow
Tue 02/1	8:30-17:00			8:30	17:00	Add Row
Wed 03/1	8:30-17:00			8:30	17:00	
Thu 04/1	8:30-17:00			8:30	17:00	
Fri 05/1	8:30-17:00			8:30	17:00	

If your timecard is incorrect, notify your Roster Coordinator in Monash Doctors Workforce as soon as possible Click APPROVE on your timesheet







#### **KRONOS – Mobile APP Log on**



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#### **KRONOS – Mobile APP Log on**

📲 vodafone AU 🗢	2:13 pm	@ 🛡 31% 💶
	UKG	
	All My Tasks	
Timecard		
Schedule		
Requests		
Accruais		
Saseendran Nair, Praveen		\$ 000

	•०००० Telstra 🗢	11:40 AM	0	* 100% 💼
	<b>^</b>	Kelly, Paul		000
	Date Paycoo	de Amt	In	Out
Home	15/08		7:30AM	4:00PM
Button	16/08		7:30AM	4:00PM
	17/08		7:30AM	4:00PM
	18/08			
	19/08			
	20/08			
	21/08			
	22/08		7:30AM	4:30PM
	23/08		7:30AM	4:30PM
	24/08		7:30AM	4:30PM
	25/08		8:00AM	4:30PM
	26/08		8:00AM	1:30PM
	27/08			
	Cumulative Hours			62:30
	Θ			Approve

The **Home** screen displays the tasks available to you.

**Timecard** enables you to view your scheduled and worked hours for the current **Period.** 

In addition, **Approve** your timecard at the end of the pay period.

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#### **KRONOS – Mobile APP Schedule**

🐽 🌣 Telstra 😤	1:05 pm	1 🛛 🕸 89% 🔳
<b>^</b>	My Schedule	
•	Mon, 27/06/2011	•
29 Jun 2011		
7:00am - 11:00am		7:00am - 11:00am
30 Jun 2011		
7:00am - 3:00pm	day sh	ft: 7:00am - 3:00pm
01 Jul 2011		
7:00am - 3:00pm	day sh	ft: 7:00am - 3:00pm
04 Jul 2011		
7:00am - 3:00pm	day sh	ft: 7:00am - 3:00pm
05 Jul 2011		
7:00am - 3:00pm	day sh	ft: 7:00am - 3:00pm
06 Jul 2011		
7:00am - 3:00pm	day sh	ft: 7:00am - 3:00pm
07 Jul 2011		
7:00am - 3:00pm	day sh	ift: 7:00am - 3:00pm
08 Jul 2011		
7:00am - 3:00pm	day sh	ift: 7:00am - 3:00pm

My Schedule shows your rostered shifts for the upcoming period.

**More** information available in the Kronos Work Instruction on the intranet



#### **Work Instructions – Kronos**

#### **Kronos Mobile**

Version 4.0



4/02/2022

Search Q	accine boosters
ESS / Payslips / HR21	
Log a request on Central <b>Need Neip With Outlook</b> : Get resources, training, assistance and more!	nformation
EMR Internal Resources Microsoft 365 Knowledge Hub »	light
Self Service Latte - Monash Health Learning Health ar	id wellbeing
pay slip	
Clinical Portal	
Clinical Services A-Z Latest news Events	ohov Events
Non-Clinical Services A-Z	lary 2022
About Us   About Us  Comparison of the second secon	tive Equipment
All Staff COVID-19 Daily Numbers (PPE) Drop-In Tr	aining s



# Payslip in Employee Self Service (ESS) Monash**Health**

Login ID 625265 Password ..... Enter STAFF NOTICE Did you know you can now update your Main Bank Details in HR21 Log into this portal and navigate to Payroll > Pay Details > Bank Work Instructions are located on the Monash Intranet All Staff > Payroll Services and Queries > Payroll Forms Forgotten your password? Click here to --> Reset Password! For all other enquiries contact the IT Service Desk on 9594 7255 (ext.47255) or log a call via the Intranet Portal for assistance with HR21. IT Services Support Hours for ESS are from 7:00AM to 7:00PM Monday to Sunday.

Login

#### Login Screen

Same credentials as your Kronos login, and Monash Health computer login.





1. My Details	2. Payroll	3. Leave	4. Tools	Help	Exit
Staff Member 625265 T	Salary [SMN]		N Date Joined	31/01/2017	
8 0	Allowance [A Deduction [D	LW] ED]	DET]		
First Name	Pension/Prov	ident/Super [SUP]			
Second Name	Pay Details [H	H31] •	Pay Histo	ory [PHQ]	
Surname	* Van Goethem		Generate	Payment Sun	nmary [GCM]
Preferred Name			Tax Deta	ils (PYT)	
Birth Date	* *******		Bank (P)	(D]	
Joined	* 31/01/2017		Dalik [P	[0]	
Phone Extension	-				
Country Born	1101 Australia				

#### "Pay History"

Here is where you will download your payslip

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1. My Details	2. Payroll	3. Leave	4. Tools	Help	Exit		
Staff Member Tit	tle <b>Mr</b> Surname & Ir	nitials Da	ate Joined 6/07/20	)15			
8 04 0 -	🗶 🕞 🛠	😼 🍘 Pay Hi	story				×
Payrun Number *2481	Pay D	ate *5/01/2017	Date Paid	To 1/01/2017			
Amount							
Gross	Oliale	6.000					
Tax	CIICK	το					
Nett	Highli	ght			Payslip		
						Sear	ch:
Payrun Number			Pay Date	Gros	s Tax	Nett	Currency
2481			5/01/2017	5504.1	1 1384.0	3186.27	
2474			22/12/2016	3334.3	4 544.00	1796.09	
2466			8/12/2016	1104.0	544.00	1804.67	
2460			24/11/2016	3324.0	54.0	1805.42	

Highlight the pay slip you wish to generate and click OK





4/02/2022



4/02/2022

### **Finding Information**

- Intranet Clinical Portal & Clinical Services
- PROMPT Policies and procedures
- Monash Health Website <u>www.monashhealth.org</u>
- Monash Doctors Website <u>www.monashdoctors.org</u>





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#### Communication



- Monash Health email accessible from home and work
- Contact Monash Doctors Workforce for rostering/leave/pay issues: <u>MonashDoctors\_Operations@monashhealth.org</u>
- Chief Medical Officer Weekly Newsletter (via email)
- JMSAC JMS Advisory Committee
- Chief Registrar Group

# **Secondments**



### Latrobe Regional

- Latrobe Regional Hospital operates a 257-bed public hospital west of Traralgon providing specialist referral and trauma centre east of Melbourne.
- Travel by Car from Melbourne LRH is 158 kilometres east of Melbourne on the Monash/Princes Freeway via (M1).

#### Accommodation

- Various 2, 3 and 4 bedroom properties in Traralgon leased by Latrobe Regional Hospital to provide single subsidised accommodation for Interns and HMOs on rotation
- Latrobe Regional Hospital provides a cleaner once a week.
- Fresh linen is supplied as required to each room every Monday.







### **West Gippsland**

- Travel by Car from Melbourne Warragul is approximately 106 kilometres southeast of Melbourne on the Monash/Princes Freeway via (M1).
- West Gippsland Hospital (WGH) is an 80-bed acute facility in Warragul providing medical, surgical, obstetric, sub-acute, paediatric, emergency and high dependency services.

#### Accommodation

- Onsite in shared cottages with 4 room bedrooms to a cottage 100m from hospital.
- For the first 2 days you will be housed in temporary accommodation whilst the cottages are cleaned
- Keys available from the hospital main reception from 3pm Sunday
- Partners may be able to stay over after discussion with other tenants of the cottage
- Wi-Fi
- No pets





### Wonthaggi (Bass Coast Health)

- Bass Coast Health is the major public healthcare provider within the Shire in South Gippsland
- Travel by Car from Melbourne Warragul is approximately 136 kilometres southeast of Melbourne on the Monash/Princes Freeway via (M1).

#### Accommodation

- There are 2 venues:
  - Offsite houses (5 Doctors)
  - Onsite houses (3 Doctors)
- Keys can be collected from Workforce Manager either Sunday PM prior to rotation commencement or Monday onsite during orientation





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#### Mildura

- Mildura is 172-bed Level 1 tertiary teaching hospital for public and private patients in Mildura and Northern Mallee region.
- Travel by Car from Melbourne Mildura is approximately 545 kilometres North of Melbourne via the Calder Hwy (A79).

#### Accommodation

- Single bedroom unit
- Laundry facility on site (no charge)
- No pets allowed
- Partners can stay in units
- Family unit is available on application to the Workforce Manager
- 1 x return flight every 4 weeks
- Can be used by you, immediate family members or partner
- · Keys are available at the front reception desk of the hospital







# **Questions?**

